

Owens Corning Roofing and Asphalt, LLC,  
Limited Warranty on Roofing Shingles—  
**Warranty Transfer Card**

# TRANSFER

**This card is to be completed at time of warranty transfer.**

Original Installation Date: \_\_\_\_\_

Original Purchaser: \_\_\_\_\_

Work Phone: (\_\_\_\_) \_\_\_\_\_

Home Phone: (\_\_\_\_) \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Installed Owens Corning™ Shingle Name: \_\_\_\_\_

\_\_\_\_\_

Address of Property: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## Transferred to:

Real Estate Transfer Date: \_\_\_\_\_

New Owner's Name: \_\_\_\_\_

Work Phone: (\_\_\_\_) \_\_\_\_\_

Home Phone: (\_\_\_\_) \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Submitted by: \_\_\_\_\_

## Mail This Card and Proof of Purchase to:

Owens Corning Roofing and Asphalt, LLC  
Attn: Roofing Warranty Administrator  
PO Box 9170  
Canton, MA 02021

Proof of Purchase and Installation Date Enclosed.

Transfer card must be returned within sixty (60) days of the date of real estate transfer.

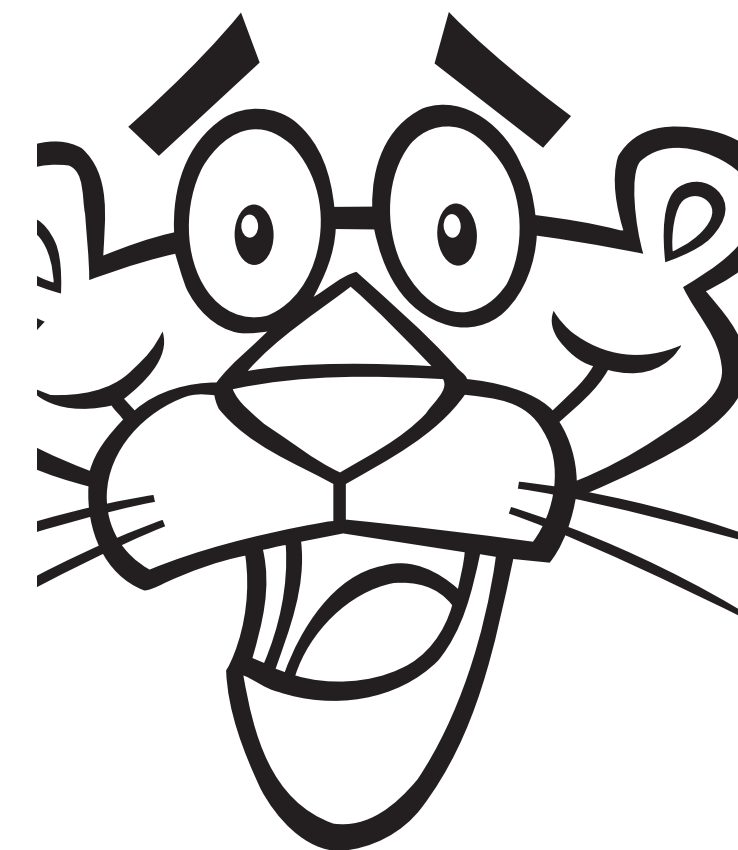
Call 1-800-ROOFING with questions regarding warranty transfer.

For more information, call 1-800-GET-PINK® or visit  
our website at: [www.owenscorning.ca](http://www.owenscorning.ca)  
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# Standard Product Limited Warranty

on Roofing Shingles



**OWENS CORNING  
ROOFING AND ASPHALT, LLC**  
ONE OWENS CORNING PARKWAY  
TOLEDO, OHIO, USA 43659  
**1-800-GET-PINK®**  
[www.owenscorning.ca](http://www.owenscorning.ca)



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# Standard Product Limited Warranty on Roofing Shingles.

This warranty includes limitations on its transferability.

PUBLICATION DATE: January 1, 2016

**THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.**

## Introduction

Thank you for your recent purchase of Owens Corning® roofing shingles manufactured by Owens Corning Roofing and Asphalt, LLC ("Owens Corning"). We believe we manufacture the highest quality and most attractive shingles available anywhere, and that is why we stand behind them with one of the best warranties in the industry. We have attempted to write this warranty in clear, plain English, so you will fully understand the warranty we are making to you. If anything in this warranty is not clear to you, please call us at 1-800-ROOFING or visit our web site at [www.owenscorning.ca](http://www.owenscorning.ca).

## Who Is Covered

To be entitled to the benefits of this warranty: (1) your property must be located in the United States or Canada and (2) you must be either (a) the original consumer purchaser (the property owner, not the installer or contractor) or one of our shingle products listed in the "Limited Warranty Information Table" at the end of this warranty or (b) the first person to whom the original purchaser transfers this warranty along with ownership of the structure on which the shingles are installed (either person described in (a) or (b), "Owner"). (For detail regarding transferring this warranty, please see "Transferability of This Warranty" below.)

## What Is Covered

We warrant that your Owens Corning® shingles are free from any manufacturing defects that (1) materially affect the shingles' performance on your roof during the *Tru PROtection*® coverage period or (2) cause leaks during the balance of the applicable warranty period after the *Tru PROtection*® coverage period has expired. (To determine the length of the *Tru PROtection*® coverage period and the balance of the applicable warranty period, please see "How Long Are You Covered" below and the "Limited Warranty Information Table" at the end of this warranty.)

This warranty applies only to those shingles purchased after January 1, 2016 and before the date a later warranty applicable to the shingles comes into effect.

## How Long Are You Covered

**ALL IMPLIED WARRANTIES APPLICABLE TO YOUR SHINGLES ARE LIMITED IN DURATION TO THE TRU PROTECTION COVERAGE PERIOD APPLICABLE TO SUCH SHINGLES, AS PROVIDED BY THIS WARRANTY, UNLESS A SHORTER PERIOD IS PERMITTED BY APPLICABLE LAW. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**

The length of your warranty depends on the type of Owens Corning® shingles you purchased. See the "Limited Warranty Information Table" at the end of this warranty for the specific warranty period that applies to your shingles.

- Tru PROtection*® Coverage Period—From the installation of the shingles through the *Tru PROtection*® coverage period, Owens Corning will compensate you for the cost, as reasonably determined by Owens Corning, to repair, replace or recover the defective shingles. Owens Corning reserves the right to arrange directly for the repair or replacement of your Products instead of compensating you directly. This compensation is limited as follows:
  - If Owens Corning decides to replace the shingles, Owens Corning will compensate you only for the cost of replacement Owens Corning® shingles and the labor directly required to replace the defective shingles, both as reasonably determined by Owens Corning.
  - If Owens Corning decides to repair or recover the shingles, Owens Corning will compensate you only for the cost of the labor directly required to repair or recover the defective shingles as reasonably determined by Owens Corning.
  - Tru PROtection*® coverage period does not apply to wind and algae coverage. Please see "What About Wind Resistance" and "What About Algae Resistance" below for applicable coverage.
- Prorated Period—Once the *Tru PROtection*® coverage period for the Owens Corning® shingles purchased has expired, the prorated period will begin. During this prorated period, we will provide prorated compensation of the cost of the defective Owens Corning® shingles but no other costs

(for example, the cost of labor) will be covered. We will prorate the amount of our compensation to you to adjust for the number of years of use you have enjoyed from the original installation date through the date of your claim. For example: If you have a 25-year warranty, and you make your claim anytime in the 15th year of the warranty, our compensation to you will be reduced by 14/25ths of the Owens Corning® shingle cost at the time of purchase. For lifetime shingle coverage (for as long as Owner owns the home on which the shingles are installed), see the "Limited Lifetime<sup>^</sup> Shingle Proration<sup>^</sup> Table". Owens Corning reserves the right to arrange directly for the repair or replacement of your Products instead of compensating you directly.

- Other Types of Structures—The coverage for all Owens Corning® shingles offered by this warranty depends on the structure on which the shingles are installed and the owner of the structure. Lifetime coverage for all Owens Corning® shingles applies only to single-family detached homes. In the instance of shingles purchased or installed on property owned by others (for example, corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements) or installed on any other structures (for example, apartment buildings or any other type of building or premises not used by individual homeowners as their residence), the warranty period for lifetime shingles will be 40 years from the original installation date of the shingles, and the *Tru PROtection*® coverage period will be five years. For lifetime shingle coverage (for as long as Owner owns the home on which the shingles are installed), see the "Limited Lifetime<sup>^</sup> Shingle Proration<sup>^</sup> Table".

### Limited Lifetime<sup>^</sup> Shingle Proration<sup>^</sup> Table

Structure/Owner	Tru PROtection® Period Years 1-10	Prorated Period Years 11-40	Prorated Period Years 41 and Beyond
Single family detached home owned by individuals	100% <sup>++</sup>	80% reduced by 2% every year thereafter until year 40	20%
Structure/Owner	Years 1-5	Years 6-40	Years 41 and Beyond
Any other types of structures or owners	100% <sup>++</sup>	87.5% <sup>+++</sup> reduced by 2.5% every year thereafter until year 40	No coverage

<sup>A</sup> For as long as owner owns home.

<sup>++</sup> Of costs covered under this warranty.

- Exceptions—All of Owens Corning's obligations of compensation under this warranty (whether for repair, replacement, recovery or refunding a prorated portion of the cost of the defective shingles) are subject to the limitations provided by this warranty. Owens Corning will not provide compensation for any underlayment, metalwork, flashings or other related work, and we will not compensate for the cost to remove or dispose of your shingles.
- What About Wind Resistance—Your shingles contain asphalt sealant that requires direct warm sunlight for several days ("Thermal Sealing") in order to seal properly. If your shingles are installed during a period of cool weather, they may not adequately seal until the season changes or the weather warms, and if your shingles never receive direct sunlight or are not exposed to adequate surface temperatures, they may never achieve Thermal Sealing. Prior to your shingles achieving Thermal Sealing, your shingles are more vulnerable to blow-offs and wind damage. This is the fundamental nature of shingles and not a manufacturing defect, and we are not responsible for any blow-offs or wind damage that might occur prior to Thermal Sealing having occurred. After your shingles have achieved Thermal Sealing, however, they will be covered under this warranty if they experience blow-offs or wind damage in winds up to the levels and for the period from the original installation date ("Wind Warranty Period") listed in the "Limited Warranty Information Table" at the end of this warranty. **HOWEVER, THE COVERAGE AGAINST SHINGLE BLOW-OFFS OR WIND DAMAGE IS IN EFFECT FOR A PERIOD OF 15 YEARS FOR LIFETIME SHINGLES AND FIVE YEARS FOR ALL OTHER SHINGLES FROM THE ORIGINAL DATE OF INSTALLATION.** Owens Corning will be liable only for the reasonable cost of replacing blown-off shingles (to include material and labor during the applicable *Tru PROtection*® warranty period) and the reasonable cost of manually sealing the unsealed shingles remaining on the roof.

- What About Algae Resistance—If the shingles that you purchased were not specifically labeled as "Algae Resistant" ("AR"), then any discoloration caused due to algae is not covered by this warranty as explained in "What Is Not Covered" below. However, if you did purchase AR shingles, they are covered for the period described in the "Limited Warranty Information Table" at the end of this warranty following the date of installation ("AR Warranty Period") against brown-black staining caused due to growth of blue-green algae (primarily the cyanobacteria *Gloeocapsa magma*). We do not cover the effects of other growth, such as mold, lichen and green algae. If brown-black staining occurs during the AR Warranty Period, you will be entitled to the following remedy:
  - Remedy for Blue-Green Algae Growth—If your AR shingles are discolored due to blue-green algae growth during the first year of the AR Warranty Period, we will compensate you for the cost, including labor (such cost not to exceed the initial cost of the AR shingles plus the initial cost of installation), as reasonably determined by Owens Corning, to repair, replace or recover the affected AR shingles. For purposes of this AR shingle warranty, the term "repair" as used above refers to cleaning or otherwise removing any blue-green algae growth from affected AR shingles. Decisions regarding whether your AR shingles should be repaired, replaced or recovered will be made solely by Owens Corning.
  - Proration—If your AR shingles have been installed longer than 1 year, labor will not be covered, and our compensation will be limited to a prorated amount of the original purchase price of the affected AR shingles. We will prorate your compensation to take into account the number of full years of use that you have enjoyed from the original installation date through the date of your claim. For example: If you make your claim anytime in the 4th year of the AR warranty and the AR Warranty Period is 10 years, our compensation to you will be in the amount of the original purchase price of the affected AR shingles, reduced by 3/10ths of the original purchase price of the affected AR shingles.

- Foot traffic on your roof or damage caused by objects (e.g., tree branches) falling on your roof.
- Improper or faulty installation of your shingles—installation must be in accordance with our written installation instructions and comply with local building codes.
- Shading, variations in the color of your shingles or discoloration caused by algae, fungi, lichen or cyanobacteria (unless covered under the section "What About Algae Resistance" above).
- Improper or inadequate ventilation or roof drainage or any damage due to improperly installed unvented attics. Some exceptions may apply. If you have questions, please contact us at 1-800-ROOFING.
- Settlement of the structure of your property or buckling or cracking of the deck over which your shingles are installed.
- Leaks caused by pre-existing conditions, structural failures or damaged areas on or near the roof that are not part of the roofing system, such as chimneys that have loose or cracked mortar, skylight seams or soil pipe boots that allow water to enter the structure or roofing system.
- Damage to the shingles caused by alterations made after completion of application, including structural changes, equipment installation, power washing, painting or the application of cleaning solutions, coatings, or other modifications.
- Any damage due to debris, resins or drippings from foliage.
- Improper storage, handling or other conditions beyond our control.
- Damages caused by, or the cost to repair or replace, any non-Owens Corning® shingles.
- Improperly designed or installed gutter or downspout systems.
- Any costs that you incur that are not authorized in advance by Owens Corning.

## Replacement Shingle Variations

As a result of our ongoing efforts to improve and enhance our shingle product line, we must reserve the right to discontinue or modify our shingles, including their colors. We are not liable to you if you make a warranty claim in the future and any replacement shingles you receive vary in color either because of normal weathering or changes in our product line. You should understand that if we replace any of your shingles under this warranty, we reserve the right to provide you with substitute shingles that are comparable only in quality and price to your original shingles.

## Compensation

Under the terms of this warranty, the manner of compensation is at Owens Corning's sole discretion and may be arranged by Owens Corning directly or issued in the form of cash settlement or material credit for Owens Corning® products to an existing supplier of Owens Corning roofing materials. All costs must be pre-approved by Owens Corning.

## Claims Process

To make a claim under this warranty, you must do so within 30 days after you discover the problem. To fully evaluate your claim, we may ask you to provide, at your expense, pictures of your shingles or shingle samples for us to test. You must do so in order to be eligible to make a claim under this warranty. To make a claim or if you have any questions, call us at 1-800-GET-PINK® or visit us at [www.owenscorning.ca](http://www.owenscorning.ca). If you repair or replace your Owens Corning products before Owens Corning has made a determination on your claim, your claim may be denied.

## No Modifications to This Warranty

The terms of this warranty may not be waived or modified (whether by a statement, omission, course of dealing or any act), except by a writing signed by an officer of Owens Corning or a licensed attorney in the Owens Corning legal department. Other than such an officer or attorney, nobody (regardless of whether an Owens Corning employee, a contractor, an installer or otherwise) has authority to act on behalf of Owens Corning (for example to waive or modify this warranty, to make representations or warranties or to undertake any liability). This warranty represents the entire agreement between the parties and replaces all other communications, warranties, representations and guarantees.

## Mandatory Arbitration

To the extent permitted by applicable law, Owens Corning and you agree to arbitrate all disputes and claims arising out of or relating to this warranty or Owens Corning® shingles ("Dispute"). This warranty evidences a transaction in interstate commerce, and the Federal Arbitration Act governs the interpretation and enforcement of this provision. A party who intends to seek arbitration must first

send to the other, by certified mail, a written notice of intent to arbitrate ("Notice"). The Notice to Owens Corning should be addressed to: One Owens Corning Parkway, Toledo, Ohio 43659 ("Arbitration Notice Address"). The Notice must (a) describe the nature and basis of the claim or dispute; and (b) set forth the specific relief sought ("Demand"). If the parties do not reach an agreement to resolve the claim within 30 days after Notice is received, you or Owens Corning may commence an arbitration proceeding. All issues are for the arbitrator to decide, including the scope of this arbitration clause, but the arbitrator is bound by the terms of this warranty. The arbitration shall be governed by the Commercial Dispute Resolution Procedures and the Supplementary Procedures for Consumer Related Disputes (collectively, "AAA Rules") of the American Arbitration Association ("AAA"), as modified by this warranty, and shall be administered by the AAA.

## YOU AND OWENS CORNING HEREBY WAIVE THE RIGHT TO A TRIAL BY JURY.

The arbitrator may award injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim.

## YOU AND OWENS CORNING MAY BRING CLAIMS AGAINST THE OTHER ONLY IN EACH PARTY'S INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING.

Further, you agree that the arbitrator may not consolidate proceedings of more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding.

## Governing Law and Forum

This warranty and all Disputes are governed by United States Federal laws and laws of Ohio. Subject to the "Arbitration" provision in this warranty, if there are any Disputes that cannot be arbitrated, then the parties consent to the exclusive jurisdiction and venue of the state and federal courts in Ohio with respect to such Disputes.

## Savings and Severability

To the extent that this warranty is inconsistent with applicable law, this warranty is hereby modified to be consistent with such applicable law. If an arbitrator or court determines that any term in this warranty is illegal or unenforceable, the parties intend for the arbitrator or court to interpret or modify this warranty to effect the original intent of the parties as closely as possible while rendering the term and this warranty fully legal and enforceable. If a term in this warranty cannot be rendered legal and enforceable accordingly, the parties intend for the arbitrator or court to sever the illegal or unenforceable term from this warranty, leaving the remainder of this warranty enforceable.

## Limitations

THIS WARRANTY IS YOUR EXCLUSIVE WARRANTY FROM OWENS CORNING AND REPRESENTS THE SOLE REMEDY TO ANY OWNER OF OWENS CORNING® SHINGLES. OWENS CORNING MAKES NO OTHER REPRESENTATIONS, WARRANTIES OR GUARANTEES OF ANY KIND OTHER THAN THOSE STATED EXPLICITLY IN THIS WARRANTY.

YOUR REMEDY FOR DEFECTIVE SHINGLES IS FULLY DESCRIBED IN THE ABOVE SECTION, "HOW LONG ARE YOU COVERED". YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION UNLESS OTHERWISE COVERED BY AN OPTIONAL OWENS CORNING ENHANCED WARRANTY. OWENS CORNING HAS NO REASON TO KNOW ANY PARTICULAR PURPOSE FOR WHICH YOU ARE BUYING SHINGLES.

OWENS CORNING IS NOT RESPONSIBLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE, OR OTHER DAMAGES OF ANY KIND, INCLUDING DAMAGE TO YOUR STRUCTURE OR TO YOUR STRUCTURE'S CONTENTS, WHETHER FOR BREACH OF THIS WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHER CLAIMS DERIVED IN TORT OR FOR ANY OTHER CAUSE.

SOME STATES OR PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

**FOR CANADA ONLY** - The terms in this warranty, except to the extent lawfully permitted, do not exclude, restrict, or modify but are in addition to any provincial laws.

## Limited Warranty Information Table

	Warranty Length	Tru PROtection® Nonprorated Period	Wind Warranty Protection	Wind Warranty Length	Algae <sup>^</sup> Warranty Length
Berkshire <sup>**</sup>	Lifetime <sup>A</sup>	10 YRS	130 MPH	15 YRS	15 YRS
Devonshire™	Lifetime <sup>A</sup>	10 YRS	130 MPH	15 YRS	10 YRS
Woodmoor®	Lifetime <sup>A</sup>	10 YRS	110/130 MPH**	15 YRS	10 YRS
Woodcrest®	Lifetime <sup>A</sup>	10 YRS	110/130 MPH**	15 YRS	10 YRS
WeatherGuard® HP <sup>†</sup> /H <sup>††</sup>	Lifetime <sup>A</sup>	10 YRS	110/130 MPH**	15 YRS	10 YRS
Duration® Series <sup>††</sup>	Lifetime <sup>A</sup>	10 YRS	130 MPH	15 YRS	10 YRS
Oakridge <sup>†††</sup>	Lifetime <sup>A</sup>	10 YRS	110/130 MPH**	15 YRS	10 YRS
Supreme®	25 YRS	5 YRS	60 MPH	5 YRS	10 YRS
Classic®	20 YRS	3 YRS	60 MPH	5 YRS	

<sup>A</sup>For as long as owner owns home.

<sup>†</sup> Berkshire® Hip & Ridge is required for 15-year Algae Resistance Limited Warranty.

<sup>††</sup> Includes TruDefinition® Duration®, TruDefinition® Duration STORM®,<sup>‡</sup> TruDefinition® Duration® Designer Colors Collection, TruDefinition® Duration MAX®, Duration® Premium Cool and Duration® Premium shingles.

<sup>†††</sup> Includes TruDefinition® WeatherGuard® HP, and TruDefinition® Oakridge® shingles.

<sup>‡</sup> WeatherGuard® HP Shingles require WeatherGuard® HP Hip & Ridge Shingles and TruDefinition® Duration STORM® Shingles require ProEdge STORM® Hip & Ridge Shingles to complete a UL 2218, Class IV impact-resistant roof system.

\*\* 130 MPH is applicable only with 6-nail application in accordance with installation instructions.

\*\*\* 110 MPH is standard with 4-nail application. 130 MPH is applicable only with 6-nail application and Owens Corning® Starter Shingle products application along eaves and rakes in accordance with installation instructions.

<sup>^</sup> Proration is calculated annually based on the original installation date. There are no partial year prorations.

<sup>1</sup> AR is available regionally. Visit [www.owenscorning.ca](http://www.owenscorning.ca) for availability in your postal code.

NOTE: When properly installed, Owens Corning® Hip & Ridge shingle warranty terms will match with the corresponding roofing shingle. (See specific Owens Corning® Hip & Ridge shingle installation instructions for details.)

Name of Contractor	Date of Installation
Address	
City	State ZIP
Phone Number	

## TO REGISTER THIS WARRANTY:

[www.owenscorning.com/roofing/warranty-101](http://www.owenscorning.com/roofing/warranty-101)  
Click on Register a Standard Product Limited Warranty or complete and submit via mail the attached registration card.

# Owens Corning Roofing and Asphalt, LLC, Limited Warranty on Roofing Shingles—Registration Card

## REGISTRATION

Completion of this registration card is optional.

Original Installation Date: \_\_\_\_\_

Homeowner Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Work Phone: (\_\_\_\_) \_\_\_\_\_

Home Phone: (\_\_\_\_) \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Signature of Homeowner: \_\_\_\_\_

Name of Contractor, Company Name & Address: \_\_\_\_\_

**Note:** Please retain proof of purchase and installation date with your important records in the event that you choose to transfer this warranty in the future.

## Owens Corning® Roofing Product Registration:

Installed Owens Corning® Shingle Name: \_\_\_\_\_

Color Name: \_\_\_\_\_

Number of Squares Purchased: \_\_\_\_\_

Was your new roof installed over existing shingles?  
 yes  no  don't know

Other Owens Corning® Products Installed:	YES	NO	DON'T KNOW
VentSure® Ventilation Products:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
WeatherLock® Ice/Water Barrier Products:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Owens Corning® Underlayment Products:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Owens Corning® Starter Shingle:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Owens Corning® Hip & Ridge Shingles:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other Owens Corning® Products:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Your registration information will be added into our warranty database. From time to time, Owens Corning may use that database to contact you with other information or product offers unless you check the box below regarding such offers. In addition, to help other homeowners make decisions about their roofing project, we may use your address, shingle type and color for an on-line map or other viewing applications unless you check the box below regarding this database. No additional information will be released.

- No, please do not contact me with other offers.
- No, please do not include me in the shingle viewing database.

## OWENS CORNING CUSTOMER RESPONSE CENTER

ONE OWENS CORNING PKWY  
PO BOX 10014  
TOLEDO OH 43699-0014

For more information, call 1-800-GET-PINK® or visit our website at: [www.owenscorning.ca](http://www.owenscorning.ca)  
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